

2023. - CHRC ACTIONS IN 12 POINTS

A total of **2921** calls were recorded on the **toll-free number 1523** (including 170 reported cases of human rights violations, 75 requests for information and **2,676** fanciful calls).

Some **81** success stories following the management of **170** alleged cases of human rights violations received through the **toll-free number 1523**, i.e. 5 at HO, **14** in AD, **16** in CE, **2** in E, **2** in FN, **9** in LT, **0** in N, **1** in NW, **13** in W, **1** in S, and **18** in SW.

A total of 1362 complaints were registered, i.e. 348 at the HO, 71 in AD, 114 in CE, 52 in E, 131 in FN, 132 in LT, 47 in N, 102 in NW, 67 in W, 56 in S, and 242 in SW; A total of 1136 complaints were managed in 2023, i.e. 343 at the HO, 65 in AD, 103 in CE, 40 in E, 108 in FN, 105 in LT, 24 in N, 91 in NW, 16 in W, 31 in S, and 210 in SW and some 226 complaints of 2023 were being managed as of 1 January 2024, i.e. 5 at the HO, 6 in AD, 11 in CE, 12 in E, 23 in FN, 27 in LT, 23 in N, 11 in NW, 51 in W, 25 in S, and 32 in SW.

A total of **634**investigations were carried out in the course of managing alleged human rights violations, i.e. 15 by HO and 619 by the branch offices (i.e. 30 in AD. 84 in CE, 33 in E, 99 in FN, 63 in LT, 56 in N, 37 in NW, 56 in W, 12 in S, and 149 in SW).

A total of **614** visits to places of detention were carried out, i.e. 8 at the HO, 59 in AD, 55 in CE, 3 in E, 106 in FN, 54 in LT, 85 in N, 162 in NW, 28 in W, 9 in S, and 45 in SW.

276 cases handled by the CHRC in line with self-initiated investigations on alleged cases of human rights violations (i.e. 27 at the HO, 10 in AD, 19 in CE, 25 in E, 23 in FN, 52 in LT, 14 in N, 34 in NW, 16 in W, 9 in S, and 47 in SW).

153 letters were sent out following the self-initiated investigations (i.e. 12 by HO, 2 by AD, 8 by CE, 7 by E, 8 by FN, 47 by LT, 9 by N, 7 by NW, 1 by W, 3 by S, and 49 by SW).

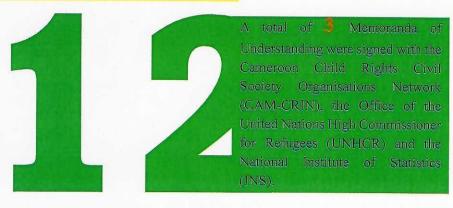
A total of 27 statements with visuals were published to raise awareness on human rights, on the occasion of African and Universal Human Rights Days and 7 press releases were published concerning human rights issues in Cameroon.



A total of **954** CSOs cooperate with the CHRC, of which **450** are affiliated and **504** are grouped in three networks, namely the Cameroon Network of Human Rights Organisations (RECODH) with **74** CSOs, the Cameroon Freedom Observatory (CFO) with **330** CSOs and the Cameroon Child Rights Civil Society Organisations Network (CAM-CRIN) with **100** CSOs.

Some 8 contributions on human rights were prepared and submitted by the CHRC in response to requests from the authorities, with a total of 150 pages.

A total of **23** audiences granted by the Chairperson of the CHRC to officials of public administrations (11), members of the diplomatic corps accredited to Cameroon (5), foreign delegations (1), delegations of civil society organisations (5) and **2** personalities granted audience to the CHRC including President of the Cameroon Electoral Council on 12 April 2002 and the President of the National Commission for the Promotion of Bilingualism and Multiculturalism on 14 July 2002.



CAPTION:

HO: Head Office, AD: Adamawa, CE: Centre, E: East, FN: Far North, LT: Littoral, N: North, NW: North-West, W: West, S: South, SW: South-West, CHRC: Cameroon Human Rights Commission, NCPBM: National Commission for the Promotion of Bilingualism and Multiculturalism, CSO: Civil Society Organisation.