



## 2023. – CHRC ACTIONS IN 12 POINTS

**1** A total of **2921** calls were recorded on the **toll-free number 1523** (including **170** reported cases of human rights violations, **75** requests for information and **2,676** fanciful calls).

**2** Some **81** success stories following the management of **170** alleged cases of human rights violations received through the **toll-free number 1523**, i.e. **5** at HO, **14** in AD, **16** in CE, **2** in E, **2** in FN, **9** in LT, **0** in N, **1** in NW, **13** in W, **1** in S, and **18** in SW.

**3** A total of **1362** complaints were registered, i.e. **348** at the HO, **71** in AD, **114** in CE, **52** in E, **131** in FN, **132** in LT, **47** in N, **102** in NW, **67** in W, **56** in S, and **242** in SW;  
A total of **1136** complaints were managed in 2023, i.e. **343** at the HO, **65** in AD, **103** in CE, **40** in E, **108** in FN, **105** in LT, **24** in N, **91** in NW, **16** in W, **31** in S, and **210** in SW and some **226** complaints of 2023 were being managed as of 1 January 2024, i.e. **5** at the HO, **6** in AD, **11** in CE, **12** in E, **23** in FN, **27** in LT, **23** in N, **11** in NW, **51** in W, **25** in S, and **32** in SW.

**4** A total of **634** investigations were carried out in the course of managing alleged human rights violations, i.e. **15** by HO and **619** by the branch offices (i.e. **30** in AD, **84** in CE, **33** in E, **99** in FN, **63** in LT, **56** in N, **37** in NW, **56** in W, **12** in S, and **149** in SW).

**5** A total of **614** visits to places of detention were carried out, i.e. **8** at the HO, **59** in AD, **55** in CE, **3** in E, **106** in FN, **54** in LT, **85** in N, **162** in NW, **28** in W, **9** in S, and **45** in SW.

**6** **276** cases handled by the CHRC in line with self-initiated investigations on alleged cases of human rights violations (i.e. **27** at the HO, **10** in AD, **19** in CE, **25** in E, **23** in FN, **52** in LT, **14** in N, **34** in NW, **16** in W, **9** in S, and **47** in SW).  
**153** letters were sent out following the self-initiated investigations (i.e. **12** by HO, **2** by AD, **8** by CE, **7** by E, **8** by FN, **47** by LT, **9** by N, **7** by NW, **1** by W, **3** by S, and **49** by SW).



A total of **27** statements with visuals were published to raise awareness on human rights, on the occasion of African and Universal Human Rights Days and **7** press releases were published concerning human rights issues in Cameroon.

Some **225** recommendations in CHRC statements were addressed to the Minister of State/Secretary General at the Presidency of the Republic, the Minister/Secretary General of the office of the Prime Minister, Head of Government, Administrations, United Nations agencies, traditional and religious authorities, trade union leaders and civil society organisations.

A total of **954** CSOs cooperate with the CHRC, of which **450** are affiliated and **504** are grouped in three networks, namely the Cameroon Network of Human Rights Organisations (RECODH) with **74** CSOs, the Cameroon Freedom Observatory (CFO) with **330** CSOs and the Cameroon Child Rights Civil Society Organisations Network (CAM-CRIN) with **100** CSOs.

Some **8** contributions on human rights were prepared and submitted by the CHRC in response to requests from the authorities, with a total of **150** pages.

A total of **23** audiences granted by the Chairperson of the CHRC to officials of public administrations (11), members of the diplomatic corps accredited to Cameroon (5), foreign delegations (1), delegations of civil society organisations (5) and **2** personalities granted audience to the CHRC including President of the Cameroon Electoral Council on 12 April 2002 and the President of the National Commission for the Promotion of Bilingualism and Multiculturalism on 14 July 2002.

A total of **3** Memoranda of Understanding were signed with the Cameroon Child Rights Civil Society Organisations Network (CAM-CRIN), the Office of the United Nations High Commissioner for Refugees (UNHCR) and the National Institute of Statistics (INS).

**CAPTION:**

HO: Head Office, AD: Adamawa, CE: Centre, E: East, FN: Far North, LT: Littoral, N: North, NW: North-West, W: West, S: South, SW: South-West, CHRC: Cameroon Human Rights Commission, NCPBM: National Commission for the Promotion of Bilingualism and Multiculturalism, CSO: Civil Society Organisation.